



BAIG PERFUMES | USA

TERMS & CONDITIONS & SHIPPING & RETURNS POLICY

Effective Date: September 2026

Last Updated: September 2026

Welcome to BAIG Perfumes. These Terms & Conditions, Shipping Policy, and Returns & Refund Policy govern your use of the BAIG Perfumes website and the purchase of products from us.

By accessing our website or placing an order, you agree to these Terms.

1. ABOUT BAIG PERFUMES

BAIG Perfumes is a fragrance retailer based in the United States, operating from the State of Texas.

BAIG Perfumes specialises in **Arabian and Middle Eastern perfumes and fragrances**.

BAIG Perfumes currently operates as a direct-to-consumer retailer. Products offered for sale are held, managed, and fulfilled directly by BAIG Perfumes. We do not currently operate as a third-party marketplace for independent sellers.

Business Name: BAIG Perfumes

Business Entity: Tijaarat LLC

Location: Florida, United States

Website: www.baigperfumes.com

Support Email: info@baigperfumes.com

Support Phone: +1 656 214 3896



2. PRODUCT AUTHENTICITY

BAIG Perfumes is committed to offering genuine and authentic fragrance products.

Our products are sourced through authorised and legitimate channels and are sold as genuine products based on our sourcing and inventory processes.

We make reasonable efforts to ensure that products sold through BAIG Perfumes are authentic and accurately represented.

Customers should understand that:

- Packaging may change between production batches;
- Bottle designs may occasionally be updated by manufacturers;
- Batch codes may differ;
- Packaging and labelling may vary depending on production region or batch;
- Minor variations do not necessarily indicate that a product is inauthentic.

The sale of genuine branded products does not necessarily mean that BAIG Perfumes is officially affiliated with, sponsored by, or endorsed by every fragrance manufacturer unless expressly stated.

3. PRODUCT CONDITION

Unless clearly stated otherwise, BAIG Perfumes sells:

- **New products only**
- **Authentic products**
- Products supplied in the condition described on the relevant product page

Customers should carefully review the product description, fragrance information, size, concentration, and other product details before placing an order.



4. FRAGRANCE DESCRIPTIONS

Fragrance is a highly subjective experience.

Descriptions of:

- Fragrance notes;
- Scent profiles;
- Mood;
- Occasion;
- Performance;
- Longevity;
- Projection;

are provided for general informational and shopping guidance.

Individual experiences may vary depending on factors such as skin chemistry, environment, climate, application, and personal scent perception. BAIG Perfumes does not guarantee that every customer will experience a fragrance in exactly the same way.

5. ORDERS

When you place an order through our website, you are submitting a request to purchase the selected products.

An order confirmation does not necessarily guarantee that an order has been accepted, processed, or dispatched.

BAIG Perfumes reserves the right, where permitted by applicable law, to:

- Decline or cancel an order;
- Cancel orders involving suspected fraud;
- Correct genuine pricing or product information errors;
- Cancel orders involving product unavailability;
- Request reasonable additional verification before processing an order.

Where an order cannot be fulfilled, BAIG Perfumes will communicate the relevant resolution to the customer.



6. PRICING AND PAYMENT

Prices displayed on the BAIG Perfumes website are subject to change.

The applicable price presented at checkout will generally apply to the order, subject to the correction of genuine technical, pricing, or listing errors where permitted by law.

Applicable shipping charges, taxes, or other charges will be presented during the checkout process where applicable.

7. SECURE PAYMENTS

Payments are processed through secure payment infrastructure provided through the BAIG Perfumes website and authorised payment processing services.

BAIG Perfumes uses **Stripe payment processing through Wix and Stripe integration.**

Payment card information is processed through the applicable payment processor and its secure payment systems.

8. PROMOTIONS & DISCOUNTS

Promotional and discount codes are subject to individual terms, expiry dates and usage limits. Codes cannot be combined unless expressly stated.

Baig Perfumes reserves the right to withdraw or modify promotional offers at any time without prior notice.

CONT.



SHIPPING POLICY

8. ORDER PROCESSING AND SHIPPING

BAIG Perfumes ships orders within the **United States**.

Our estimated shipping and delivery timeframe is generally:

4–7 business days

Delivery timeframes are estimates and may vary depending on:

- Customer location;
- Product availability;
- Order processing;
- Carrier operations;
- Public holidays;
- Weather conditions;
- Other circumstances outside our reasonable control.

BAIG Perfumes will make reasonable efforts to fulfil orders within the timeframe communicated to customers. Under FTC rules, online sellers must have a reasonable basis for stated shipping timeframes and must provide customers with appropriate options if merchandise cannot be shipped within the applicable promised period.

9. SHIPPING DELAYS

Although BAIG Perfumes aims to deliver orders within the estimated timeframe, unexpected delays may occasionally occur.

If an order cannot be shipped within the applicable promised timeframe, BAIG Perfumes will take appropriate action in accordance with applicable U.S. law, including communicating with the customer regarding available options where required.



10. DELIVERY ADDRESS

Customers are responsible for providing accurate and complete delivery information.

This includes:

- Full name;
- Correct street address;
- Apartment or unit number, where applicable;
- City;
- State;
- ZIP code;
- Correct contact information.

BAIG Perfumes may not be responsible for delays or delivery issues caused by incorrect or incomplete information provided by the customer.

Address changes may not be possible after an order has been processed or dispatched.

11. SHIPPING CAUTION

Fragrance products containing alcohol are classified as flammable materials for shipping purposes and are shipped via compliant ground shipping methods in accordance with applicable carrier and regulatory requirements.

Baig Perfumes does not ship internationally or via air freight for alcohol based fragrance products.

CONT.

RETURNS & REFUND POLICY

11. BASIC RETURN POLICY

Due to the nature of fragrance products, return and refund requests are reviewed based on the condition of the product and the circumstances surrounding the request.

Customers may contact BAIG Perfumes regarding a return or refund request by using our customer support channels.

Return request period: Within **14 DAYS**

12. PRODUCTS ELIGIBLE FOR REVIEW

BAIG Perfumes may review return, replacement, or refund requests where:

- The customer received the wrong product;
- The product arrived damaged;
- Significant leakage occurred during delivery;
- The product is defective;
- The product materially differs from the confirmed order;
- There is a legitimate product-related concern requiring review.

Depending on the circumstances, BAIG Perfumes may provide:

- A replacement;
- An exchange;
- A refund;
- Another appropriate resolution.

13. CHANGE OF MIND AND FRAGRANCE PREFERENCE

Customers are encouraged to carefully review fragrance descriptions before placing an order.

A return or refund may not automatically be provided solely because:

- A customer changed their mind;

- A customer does not personally enjoy the fragrance;
- The fragrance smells different from personal expectations;
- A customer ordered the wrong fragrance.

Fragrance preference is subjective, and individual experiences may vary.

14. OPENED OR USED PRODUCTS

For product integrity and hygiene reasons, products that have been opened, used, or materially altered may not be eligible for return or refund unless:

- The product was incorrect;
- The product arrived damaged or defective;
- Another qualifying issue applies;
- A return or remedy is required under applicable law.

SAMPLE VIALS : Sample vial of the same perfumes is provided with every perfume purchased, for prior testing. All customers are advised to test the perfume using sample vials before opening the packaging of the perfume.

Nothing in this policy is intended to limit consumer rights that cannot legally be excluded.

15. RETURN REQUEST PROCESS

To request assistance with an order, customers should contact BAIG Perfumes and provide, where reasonably necessary:

- Order number;
- Customer name;
- Description of the issue;
- Photographs or videos of the product;
- Photographs of packaging, where relevant.

BAIG Perfumes may review the information before determining the appropriate resolution.



16. ORDER CANCELLATION

Customers who wish to cancel an order should contact BAIG Perfumes as soon as possible.

Cancellation may be possible before an order has been processed or shipped.

Once an order has been shipped, cancellation may no longer be possible, and any request may instead be handled under the applicable Returns & Refund Policy.

17. PRODUCT AVAILABILITY

Product availability may change without notice.

In some cases, a product may become unavailable after an order has been placed.

If BAIG Perfumes cannot fulfil an order, we may contact the customer regarding an appropriate resolution, which may include:

- Order cancellation;
- A refund for unavailable merchandise where applicable;
- Another customer-approved solution.

CONT.

WEBSITE TERMS



18. CUSTOMER RESPONSIBILITIES

Customers agree to:

- Provide accurate information;
- Use the website lawfully;
- Provide valid payment information;
- Avoid fraudulent transactions;
- Review order details before payment;
- Avoid unauthorised use of the website.

19. INTELLECTUAL PROPERTY

The BAIG Perfumes name, website content, original graphics, branding, logos, designs, and other original materials are owned by or licensed to BAIG Perfumes.

These materials may not be copied, reproduced, distributed, or commercially used without appropriate permission.

Third-party trademarks, perfume names, and brand names remain the property of their respective owners.

20. PRIVACY AND COOKIES

BAIG Perfumes collects and uses information reasonably necessary to:

- Process orders;
- Deliver products;
- Provide customer support;
- Maintain website functionality;
- Protect website security;
- Improve website performance.

The website may use basic and necessary cookies and analytics technologies to support website functionality and understand general website usage.



Personal information will be handled in accordance with BAIG Perfumes' applicable Privacy Policy.

21. LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, BAIG Perfumes shall not be liable for indirect, incidental, or consequential losses arising from the use of our website or products.

Nothing in these Terms is intended to exclude rights or liabilities that cannot legally be excluded under applicable U.S. law.

22. GOVERNING LAW

These Terms & Conditions shall generally be governed by the laws applicable in the **State of Florida, United States**, subject to any mandatory consumer protection laws or other applicable laws that may apply to the transaction or customer.

23. CHANGES TO THESE TERMS

BAIG Perfumes may update these Terms & Conditions and related policies from time to time.

The latest version will be published on our website with an updated effective date.

24. CONTACT US



For questions regarding orders, products, shipping, returns, refunds, or general support, please contact:

BAIG Perfumes

Website: www.baigperfumes.com

Email: info@baigperfumes.com

Phone: +1 656 214 3896 (Whatsapp Available)

Or Fill in the Support Form : <https://www.baigperfumes.com/support>

-----@BAIGPERFUMES-----